

**Now you can choose  
the home care service  
that really suits you**

**Care Connect – helping Australians for more than 20 years**

1800 MYCHOICE (1800 692 464 - Free call) [careconnect.org.au](http://careconnect.org.au)

# **Did you know?**

**Most Australians say they want to stay in their own home.**

**But only about 14 in every 100 people make it happen!**





## **Are you really keen to stay in your own home? Would you like some help with day-to-day living? Is it possible you are missing out on some government assistance?**

If your answer is “yes” to any of these questions, then there is good news:

### **Care Connect can help.**

We have been helping Australians live independently at home for more than 20 years.

#### **Here is what Care Connect can offer you:**

- ☀ Someone you can trust, who listens, is independent and understands your personal circumstances
- ☀ Someone you can turn to if something unexpected happens
- ☀ A qualified professional to untangle the maze of government rules and red tape
- ☀ Your choice of flexible, personalised services that are just right for you
- ☀ Someone who will advocate for your wishes and always act in your best interests

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**💡 I was not sure of Care Connect at first. But their adviser encouraged us to get back into our community. We'd become isolated and lost our self-esteem. Now we've gained new friends and have a better sense of our self-worth. I'm so happy I let Care Connect help. 💡**  
**Mrs Hilary Mellis, Victoria.**

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Call Care Connect today 1800 MYCHOICE (1800 692 464 - Free call) for independent advice and a broad choice of services that are right for you.



## **Your independence is everything, which is why getting the right advice matters**

Life can sometimes take us by surprise. You can't always predict and plan for everything that lies ahead. We see, through our clients, how much people benefit from getting the right kind of advice and guidance that enables them to live happily at home.

Care Connect is a not-for-profit organisation that works for you. We are independent of any residential aged care or religious organisations. We're completely independent.

We have no vested interest other than your wellbeing. Whether you need help with gardening or cleaning out the fridge or you'd like to join an exercise group or see the grandkids play sport, we're here for you.

We believe that you know better than anyone, what is best for you. You can trust us to respect that.

Because Care Connect is independent, professional and experienced, we will help you live in your home for as long as you want. Our focus is always on your wellbeing and connecting you to the right advice and services to keep you:

- ☀ Doing the things you love
- ☀ Connected to your family and community and
- ☀ Maintaining your daily routine

Let us help you develop a budget and plan to best suit your needs, ensuring a future you can look forward to, and feel secure about.

**With Care Connect it is you who is in the driver's seat. You have control all the way.**

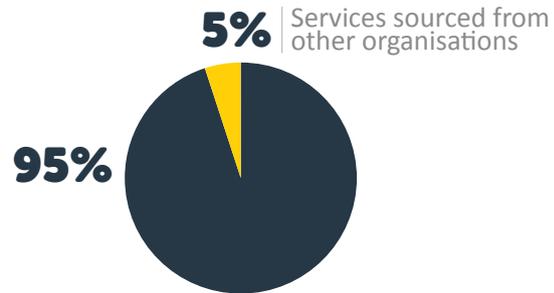
## The choice is yours

When you have a home care package, you don't want to be forced to have what you don't really want. You see, some providers deliver only the services that they themselves offer, such as nursing or cleaning.

### Most Homecare providers

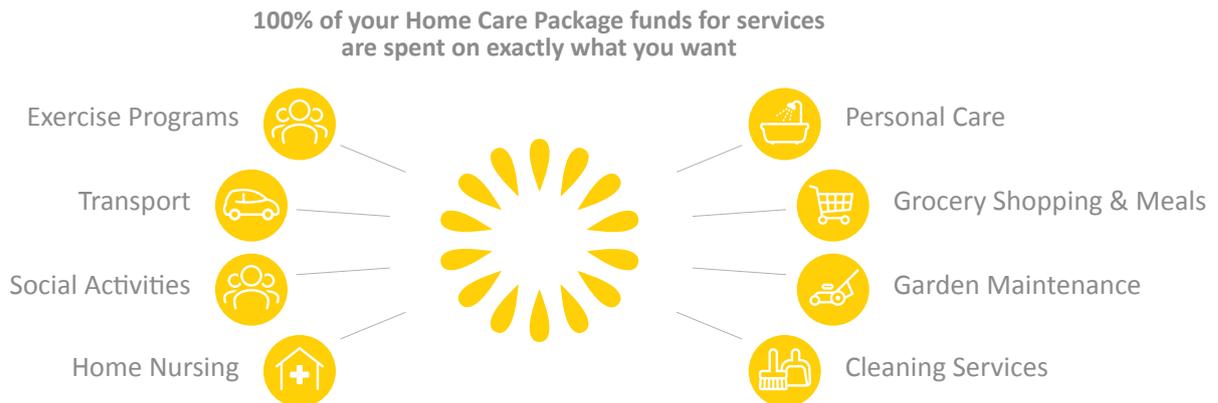
95% of your Home Care Package funds for services are spent with the one provider limiting your choice of carers and services.

Source: Stewart Brown 2016



### Care Connect is different

We make sure your home care package is exactly what you want. We find and connect you to the right services and carers to meet your individual needs. It may be that you need taxis for visiting family or someone to create new garden beds, clean out gutters or want to reconnect with a hobby or passion like painting or drawing.



If we don't have the service you're looking for, then we'll find it for you. We'll even find free services like exercise and walking groups or social activities that will open up a whole new world of opportunities and connections for you.

Care Connect is an independent, pure home care expert employing independent Client Advisers with extensive experience in home care. We have the largest network of trusted service providers offering you full peace of mind and the widest range of home care options.

No matter what you need, we will build a customised plan of services that suits your needs, lifestyle and budget.

**At Care Connect we offer real choice and we are always clear that the choice is yours.**

# Flexible package options tailored for you

We offer personalised solutions, depending on the type or level of support you need. Our core services are:

## Independent Advice & Guidance

Our Client Advisers are on hand to help you navigate your way through your home care options. Whether you are on a package or seeking independent services, we can help.



## Service Support

We've assisted more than 40,000 Australians find home care services that enable them to live at home.



## Service Delivery

We have the largest network of trusted service providers offering the widest range of services to meet your individual needs.



Our package options are fully flexible and tailored for you by you. You choose the level of advice and service that suits your individual needs, circumstances and budget.

And if your needs change, you can adapt and change the level of advice and service you receive. The choice and control is yours.

We work in partnership with you to give you support and advice, as much or as little as you want or need.

Together, we can map out a package that works best for you.

## Flexible Package Options



Low Need



Moderate Need



High Need

With Care Connect you choose the level of services that's right for you.





## **Are you missing out on government assistance?**

Do you ever wonder if you are entitled to government support?

Well, Care Connect can help.

All you have to do is call us. We are approved to provide government funded home care packages. We will quickly let you know if you are eligible. You may be in for a pleasant surprise!

There's no cost to have a chat with us. It's all about making your life at home easier, more comfortable and enjoyable.

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**Call Care Connect today 1800 MYCHOICE (1800 692 464 - Free call)  
or visit us at [careconnect.org.au](https://careconnect.org.au).**

# It's your choice

**If independence at home is what you want, Care Connect is the organisation for you.**

**1800 MYCHOICE (1800 692 464 - Free call)**

**[careconnect.org.au](https://careconnect.org.au)**

**[referralenquiries@careconnect.org.au](mailto:referralenquiries@careconnect.org.au)**

## Meet CC the Penguin

Just like Care Connect, penguins are highly sociable creatures, through loyalty they nurture, care for those closest to them whilst keeping a strong friendship network. Within their social circle, penguins form strong bonds offering support as they huddle together to keep safe and warm. When it comes to breeding, penguins are highly collaborative and mate for life, sharing parental duties to raise their chicks.

Penguins are extremely loyal and enjoy sharing happy times with each other. They thrive taking care of, and supporting, their community members, blending into their surroundings extremely well and adapting to their ever changing environment using their close networks and social bonds.

**Penguins are amazing animals and make us feel happy, something at Care Connect we work hard to achieve.**

