



What is Care Management?



Care Management the Care Connect way ...

**Care Management differs significantly between providers.*



1.

Our Care Managers are passionate, caring, helpful professionals, trusted for delivering a reliable and responsive service.



Be understood and respected.

Our Care Managers can answer any questions, simplifying your aged care journey. They will enable you to feel safe, secure and at ease.

2.

You will be partnered with a dedicated Care Manager who will listen and ask questions to learn about your needs. They will support you to plan your future.



Meet face-to-face.

Feel empowered, hopeful and energised to live independently at home with the dedicated support of your Care Manager.

3.

Your Care Manager and supporting Care Connect team will:

- Organise your services and care;
- Provide advice and guidance; and
- Advocate for you when required.



Feel in control.

Live your best life at home with an experienced and knowledgeable circle of care supporting you when needed.

Life, made easier

Care Management differs significantly between providers.



"Knowing the care some of my friends receive from other care providers, I feel Care Connect's service is superior. Care Connect allows me to make decisions. They support me in my choices and care after a near home invasion and this makes me feel safer."

Tina, Level 2 Home Care Package

CLIENT EXAMPLE:

Tina is assigned her Home Care Package. She is now ready to choose an approved Home Care Package provider.

Tina requires support with:

1. Keeping her garden under control
2. Chores around the house
3. Shopping for groceries



Tina's standard care plan.

Gardening & maintenance

Remove the vegetable patch 4 hours - one off fee

Domestic assistance

Vacuum & mop 2 hours weekly

Grocery shop

Set up online shopping Free

*Home Care Package utilisation is low.

A care plan delivered with trusted, personalised, Care Management.



Tina's tailored care plan.



Gardening & maintenance

Prune, weed & mow lawns 2 hours monthly



Domestic assistance

Bathrooms, mop & dust 2 hours weekly



Grocery shop

Support with transport 2 hours weekly
(Including help to unload groceries from the car)



Social support

Time for coffee & cake 1 hour weekly

*Maximising Package opportunity.



Tina's experienced Care Manager will ask questions as they are committed to understanding what she enjoys and what could be easier with a little help.

- Do you enjoy gardening Tina?
- What parts of gardening do you find more of a challenge?

- How are you managing the housework?
- What parts are easy?
- Would you like a spring clean?

- Do you enjoy shopping?
- Do you shop locally?
- How do you get there?

- Do you have any hobbies?
- Would you enjoy an outing?
- I understand you live alone.
- Do you drive much?

Tina's Care Manager understands what she enjoys doing and why, so she will arrange support to compliment her lifestyle, enhancing her care plan.

- Tina loves her veggie patch, especially growing tomatoes.
- Tina needs help with pruning, weeding and lawns.

- Tina loves vacuuming, so her support should focus on cleaning bathrooms, mopping the hard surfaces and dusting.

- Tina enjoys hand picking her fruit and vegetables. Each year she makes her famous relish to share with family and friends.

- As Tina lives alone, she will benefit from an outing, supporting good mental health and wellbeing.



Care Connect has offices across three states, however all our teams are local.

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Need help?

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