

Leave us a Google Review

At Care Connect, we love hearing from our clients about their experiences. It's also the kind of information other people, just beginning to research their choices for staying at home as they age, are looking for.

A Google review is a great way for you to share your thoughts on how you feel about the service you receive from Care Connect.

What is a Google Review?

- Public feedback left by a customer that reviews a business or service based upon a customer's experience.
- Involves a customer leaving a star rating (out of 5) and often detailed comments



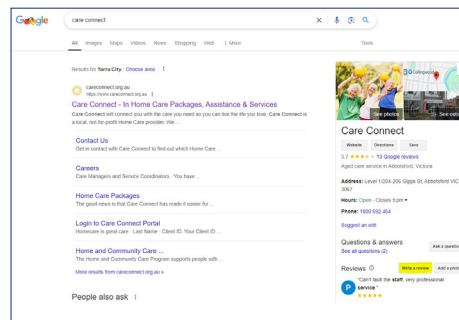
Why leave a Google Review?

- A Google review can help to provide valuable information about what to expect when visiting or using a business or service.

How do I provide a Google Review?

If you already have a Google Account you can follow these directions.

1. **Open a new web browser** on your computer, tablet or phone
2. In the search bar, type in **"Google"** and press Enter. This will take you to the Google home page
3. In the search bar, **type in Care Connect**, hit enter and you will then see the Care Connect business profile appear on the right hand side.
4. Alternatively you can click on this link to go to this page directly. <https://g.page/r/Cd7sLaGZ3YxOEAI/review>
5. Scroll down until you see the button that says **"Write a Review"**
6. Click on this button and you will then be directed to log in to your Google account (if you are not already logged in)
7. After you have provided a star rating, a box will appear where you can write your review. Click on it and type in your review. You can write about your experience with us, what you have liked and any other details you may wish to share with others.
8. Once you have finished writing your review, you can click on the "Post" button.
9. Your review will then be posted publicly on Care Connect's Google Profile for others to see. You can post anonymously or the name in your Google Profile can be displayed.



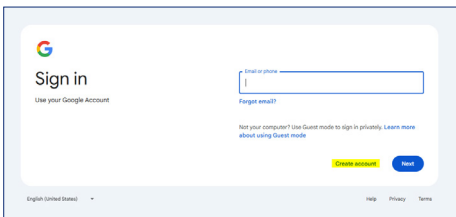
Leave us a Google Review

Steps to set up a Google Account

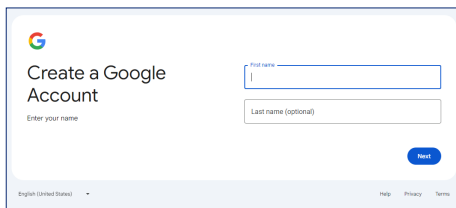
You will need to follow these steps to create a Google Account before you can leave a review (if you don't already have one.)

Tip: You don't need a Gmail account to create a Google Account. You can use your non-Gmail email address to create one instead.

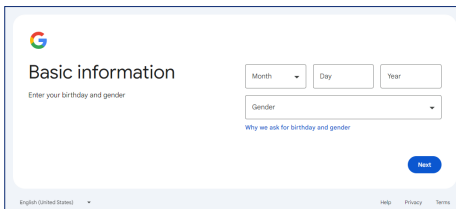
1. Go to the Google Account sign in page - accounts.google.com
2. Click Create account.



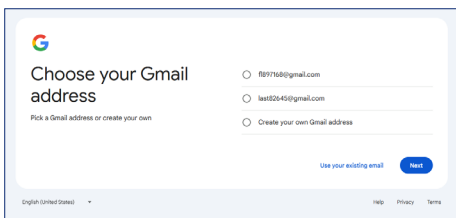
3. Enter your **name**



4. Enter your **birthday and gender**



5. Choose your **Gmail address**
(Google will supply you with some options or you can choose for yourself)



6. You may need to verify your account
7. Enter and confirm your **password**
8. Optional: Add and verify a **recovery email** for your account.
9. Review your **account info** and click '**Next**'
10. Review **Privacy and Terms** and clicc '**I agree**'