

# Please let us know about a compliment, complaint or suggestion.



Need help?  
**1800 692 464**

Care Connect values your feedback as a client. Hearing from you helps us learn more about ourselves, our strengths, weaknesses, and how they affect you. It will also assist Care Connect in providing the best possible experiences.

## Four ways to provide feedback:



**Phone:**  
1300 866 228

**TTY Phone:**  
1800 555 677  
then ask for 1300 866 228

**Speak and Listen Phone:**  
1800 555 727 then ask for  
1300 866 228

**Internet relay users:**  
[www.iprelay.com.au/call/index.aspx](http://www.iprelay.com.au/call/index.aspx)  
and then ask for 1300 866 228



**Post:**  
Complete the back of this form.



**Website:**  
[www.careconnect.org.au/need-help](http://www.careconnect.org.au/need-help)



**Email:**  
[feedback@careconnect.org.au](mailto:feedback@careconnect.org.au)



**Translating & Interpreting Service**  
131 450

**Aged Care Quality & Safety Commission**  
1800 951 822  
[www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

**care connect**

*Life, made easier*

# Please let us know about a compliment, complaint or suggestion.



Need help?  
**1800 692 464**

Date: / /

Office or Service:

1.  Are you happy with your service? Please let Care Connect know why.

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2.  Do you have any suggestions to help Care Connect improve what we do?

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3.  Are you unhappy with something? Please let Care Connect know.

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4.  How would you prefer for this to be resolved?

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Your name: (optional) \_\_\_\_\_

Please call me on \_\_\_\_\_ to provide further information.

I would appreciate a response to my feedback.

**Please post this form to Care Connect in the reply-paid envelope supplied.**

**care connect**

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