

What is Care Management?



Call us
1800 692 464

Care Management the Care Connect way ...

No matter where you are on your aged care journey, Care Connect is here to make life easier. When it comes to navigating the aged care system, Care Connect understands the process may be confusing and the challenges you may face. Feel understood and respected as we partner with you through the process to achieve the best possible care outcome.



1. Our Care Managers are passionate, caring, helpful professionals, trusted for delivering a reliable and responsive service.

Be understood and respected.

Our Care Managers can answer any questions, simplifying your aged care journey. They will enable you to feel safe, secure and at ease.



2. You will be partnered with a dedicated Care Manager who will listen and ask questions to learn about your needs. They will support you to plan your future.

Meet face-to-face.

Feel empowered, hopeful and energised to live independently at home with the dedicated support of your Care Manager.



3. Your Care Manager and supporting Care Connect team will:

- **Organise your services and care;**
- **Provide advice and guidance; and**
- **Advocate for you when required.**

Feel in control.

Live your best life at home with an experienced and knowledgeable circle of care supporting you when needed.

**Care Management can differ significantly between providers.*

care connect

Life, made easier

What is Care Management?



Call us
1800 692 464


Care Management differs significantly between providers.

Client Example:

Tina is assigned her Home Care Package. She is now ready to choose an approved Home Care Package provider.

Tina requires support with:

Keeping her garden under control, chores around the house & shopping for groceries

| Services | Tina's standard care plan with other provider | Tina's tailored care plan with Care Connect |
|--|---|--|
|  Gardening & maintenance | Lawn mowing only 4 hours - one off fee | Prune, weed & mow lawns 2 hours monthly |
|  Domestic assistance | Vacuum & mop 2 hours weekly | Bathrooms, mop & dust 2 hours weekly |
|  Grocery shop | Set up online shopping Free | Support with transport 2 hours weekly (Including help to unload groceries from the car) |
|  Social support | - | Time for coffee & cake 1 hour weekly |

*Home Care Package utilisation is low. *Maximising Package opportunity.



Tina's tailored care plan.

A care plan delivered with trusted, personalised, Care Management.

Tina's experienced Care Manager will ask questions as they are committed to understanding what she enjoys and what could be easier with a little help.

Tina's Care Manager understands what she enjoys doing and why, so she will arrange support to complement her lifestyle, enhancing her care plan.

care connect

Life, made easier